



Recovery & Continuity – 60 Day Email Back Up

Always on email access

For any business today, losing its email service is more than just an inconvenience or source of frustration. It's potentially a commercial disaster, exposing them to risks that range from loss of reputation to total operational meltdown. And as email has developed over the years into the internet's single universal killer app, countless companies have sprung up, offering products and services that promise protection from failure. MXSweep's service addresses the inevitable failure and provides that always on email access that companies now require.

MXSweep's Recovery and Continuity service is a key email continuity feature used by many of our SME and Public Sector customers. Using this service means a backup of all inbound email is stored for up to 60 days. In the event of any server outage at the customers site users can then logon to the secure online MXSweep clients portal and access the stored email.

How the service works:

- Email first gets scanned for Viruses and Spam by the hosted email protection service
- As clean email gets passed to the customers server a backup of this email is stored
- If a server outage occurs users then simply logon to the portal and access their email

Keys Aspects

- Seamless integration to the MXSweep Hosted Email Security service
- Back-up failure is no cause for concern – administrators can simply redeliver all inbound email via the portal
- Instant replay means once the server is back online all stored email will automatically deliver within 15 minutes

Features and Benefits

- Automatic Replay of queued email as soon as the customer server is back online
- Easy to use and instant user recovery of inbound email in the event of server outage, guaranteeing your organisations email business continuity
- Immediate, business-wide restoration of all email recovery, even in the event of a back-up failure
- Constant availability of email functions – view, reply, compose, forward and download attachments
- Guaranteed clean email because it is integrated with the MXSweep email security service